



## Memorandum

To: Practitioners and Office Managers

From: Sherri Tarpchinoff Bennett, Provider Network Manager

Date: August 2, 2013

Re: Gold Coast Health Plan Provider Portal – Transitioning Healthy Families Members

Gold Coast Health Plan (GCHP) is currently experiencing technical difficulties with the GCHP provider portal.

Transitioning Healthy Families Members are erroneously appearing in the portal as administrative members. GCHP is working diligently to correct this issue as quickly as possible.

Thank you for your patience as we attend to this matter.

Sherri Tarpchinoff Bennett  
Provider Network Manager