

**Ventura County Medi-Cal Managed Care Commission
(VCMACC) dba Gold Coast Health Plan (GCHP)
Commission Meeting Minutes
November 15, 2010**

It was decided that Commissioner Long would act as Chair.

1. CALL TO ORDER AND PLEDGE OF ALLEGIANCE

Chair Pro-tem Long, called the meeting to order at 3:00 p.m.
The Pledge of Allegiance was recited.

2. WELCOME AND ROLL CALL

COMMISSION MEMBERS IN ATTENDANCE

David Araujo, MD, Director, Ventura County Medical Center Family Medicine Residency Program
Maylee Berry, Medi-Cal Beneficiary Advocate
Anil Chawla, MD, Physician, Clinicas del Camino Real, Inc.
John Fankhauser, MD, Physician, Ventura County Medical Center Executive Committee
Rick Jarvis, Private Hospitals / Healthcare System
Roberto S. Juarez, CEO, Clinicas del Camino Real, Inc.
Kathy Long, Ventura County Board of Supervisors
Tim Maurice, Private Hospitals/Healthcare System

EXCUSED / ABSENT COMMISSIONERS

Michael Powers, Director, Ventura County Health Care Agency
Lanyard Dial, MD, Physician, Ventura County Medical Association
Catherine Rodriguez, Ventura County Medical Health System

STAFF IN ATTENDANCE

Earl Greenia, CEO
Tin Kin Lee, Legal Counsel
Traci R. McGinley, Interim Clerk of the Board

Bob Beltrans, Interim Chief Medical Officer
Connie Davidson, Interim Member Services Director
Darlane Johnsen, Interim Chief Financial Officer
Candice Limousin, Interim Human Resources Director
Paul Roberts, Interim Provider Relations and Provider Contracting
Jim Swoben, Interim Information Technology Director

GUESTS IN ATTENDANCE

Jennifer Bower, Human Resource Director, RGS-LGS
Terrie Stanley, Former Interim CEO, Ventura COHS

Chair Pro-tem Long introduced and welcomed the new CEO, Earl Greenia.

4. PUBLIC COMMENT / CORRESPONDENCE

Member of the public, Bob Rossi, inquired as to whether the Commission received funding from the State for dental services. He added that he hoped the State would not cut the Medi-Cal Program any further.

David Cruz, HELA President, asked if the Agenda was still hosted on the County's website as he was unable to locate the information for this meeting. He again expressed his concern with VCMMCC having office space in a County building and that Commissioner Berry does not speak Spanish.

Commissioner Fankhauser stated that he had not previously heard of HELA and could not locate information about HELA as a non-profit organization. He asked who was on the Board and when they met. Commissioner Fankhauser then asked about the history of the relationship between HELA and Clinicas.

Mr. Cruz responded that he is in the media business, had previously done work for Clinicas, but HELA is not connected to Clinicas.

Commissioner Juarez indicated that he disapproved that Commissioner Fankhauser tried to tie HELA and Clinicas together. He added that other Commissioners have a Conflict of Interest because they are paid by the County.

Commissioner Berry explained that the Commission was established by the Board of Supervisors and appointees were selected based on specific criteria per seat for the benefit of all people in the County, not one segment or another. She explained that she has always been an advocate.

With regard to the Agenda Packet being on the WEB, Commission Chair pro-tem Long explained that there had been a fire at the County facility on Friday and most likely caused the problems with the Agenda on the WEB. She then stated that other points brought up by Mr. Cruz would be addressed in the future by CEO Greenia.

Discussion was held as to the use of multiple languages at the meetings.

Miguel Cervantes, MD, Director of Las Islas Family Medical Group, introduced himself and explained that his entire career has been in this community, and he is affiliated with Ventura County Medical Center. The Group serves a large population of Medi-Cal and Spanish. He explained that he is proud of the work they do; we had 63,000 visits last year. His goal in coming to the meeting was to introduce himself to the Commission.

Marco Benites stated that Commissioners need to understand the people and the community that they represent.

Commission Chair pro-tem Long reminded those in attendance that there would be an outreach group.

Paul Lorenz, Deputy Director, Health Care Agency, stated that he has been there for twenty years and takes great pride, especially of the work with organizations that are underserved. He added that these are different times in healthcare and we all need to understand how and where to strengthen. We are having record year in providing access and want to make sure everyone has access to health care.

Salvador Palomo (spoke in Spanish, Mr. Cruz translated), stressed to the Commission that many people do not know English well enough to say what needs to be said. Has lived here for 7 years, but there are still barriers. People want to cooperate so that their needs are understood. He informed the Commission that the type of care they receive is not due to a lack of resources, people are not being treated with respect or dignity and requested the Commission investigate these cases.

3. REVIEW AND APPROVE MEETING MINUTES

The Minutes of October 25, 2010 Commission meeting were presented for review and approval.

Commissioner Maurice noted that the second in Item 12 was not correct (*it should have read ... Commissioner Dial seconded...*)

Commissioner Maurice moved to approve the October 25, 2010 minutes as amended; Commissioner Berry seconded the motion then carried. **Approved 8-0.**

5. CEO REPORT

CEO Greenia reviewed his written report discussing the guiding principles, operating pillars, and key strategic levers. He then introduced the staff on hand and explained the next steps being taken. An updated Workplan report was also provided.

We have received 70 letters of interest from providers, not counting Clinicas and County.

He advised the Commission that Terrie Stanley has been readily available to assist in the leadership transition and is here again today and has been very helpful in every manner.

No action was required by the Commission.

6. AUTO ASSIGNMENT FOR BENEFICIARIES WHO FAIL TO SELECT A PRIMARY CARE PROVIDER

CEO Greenia explained that this was scheduled for the November 15, 2010 Committee Meeting, which was canceled due to a lack of quorum. He requested guidance from the Commission as to whether dialogue should still occur on this matter.

Discussion was held with regard to the Agenda problem, to which Counsel Tim Ken Lee explained that regardless of obtaining the full packet in time, the meeting was noticed correctly therefore the items can be discussed.

CEO Greenia explained that at the previous Executive / Finance Committee there was constructive dialogue, but it was decided to adhere to the original definition. It was also noted that the item was continued for further discussion. The Committee is not sure that all entities have been addressed as well as who were providers and who was not.

Terrie Stanley explained that auto-assignment does not apply for members that selected a provider. If someone does not select their doctor, the system looks for the next available provider. It is not meant to circumvent, it is the default process. Historically most provider's doctors are not open to.

James Ward, of Clinicas, stated that he didn't believe the Commission should want open access as that would hurt the safety net providers.

The Commission asked for more information on what other plans have done. Terrie Stanley responded that they have varied plan to plan.

Commissioner Araujo moved to send this item back to the Executive / Finance Committee. Commissioner Chawla seconded, the motion cared. **Approved 8-0.**

7. BENEFICIARY / ADVOCATE COMMISSIONER

CEO Greenia reviewed the information provided. No action was taken by the Executive / Finance Committee with the exception of noting that the appointments are by the Board of Supervisors. CEO Greenia indicated that staff will gather any additional information needed.

Chair Pro-tem Long moved that a response be drafted and sent to HELA. Commissioner Araujo seconded the motion then carried. **Approved 8-0.**

8. ACCEPT AND FILE MINUTES OF EXECUTIVE / FINANCE COMMITTEE MEETINGS OF OCTOBER 24, 2010 AND NOVEMBER 20 2010

No action was taken by the Commission.

9. FINANCIAL OVERVIEW

Cash flow statement as of October 31, 2010, there is no Capitation Premium, but Net cash flow from operating activities is \$86,434.00. The Net increase in cash and cash equivalents is \$243,566.

10. ELECTION OF BOARD CHAIR AND VICE-CHAIR

Discussion was held that the Executive / Finance Committee did bring forward maintaining the current Chair and Vice-Chair, Michael Powers and Lanyard Dial, respectively.

Consensus was that this item would be on the December Agenda.

COMMENTS

Commissioner Juarez stated that he will not be available for the December 8, 2010 meeting.

ADJOURNMENT

Chair Pro-tem Long Adjourned the meeting at 4:43 p.m.

APPROVED:


Traci R. McGinley, MMC, Clerk of the Board