



Memorandum

To: Gold Coast Health Plan Provider Network

From: Sherri Tarpchinoff Bennett, Director, Network Operations

Re: **Low Income Health Program (LIHP) Open Authorizations**

Date: January 2, 2014

In order to ensure continuity of care of our newly enrolled Low Income Health Program (LIHP) members, Gold Coast Health Plan (GCHP) will honor any authorization for services incurred between January 1, 2014 and February 28, 2014 that was previously obtained while the member was in the LIHP program.

For authorized services involving an in-patient stay, please notify GCHP Health Services Department utilizing normal notification processes for GCHP members.

For services that require authorization, a copy of the authorization you obtained from Ventura County Health Care Plan (VCHCP) should be attached to the claim; if you normally bill electronically, you will need to drop the claim to paper so the authorization can be attached.

Additionally, to ensure continuity for any LIHP Pharmacy Formulary Changes to the GCHP Formulary, there will be a 60-day (or 2 months) grace period in which the same medications that the members are on will be allowed. GCHP suggests that providers refill these medications for one month (30 or 31 days) with another refill. You must convert all medications to conform to GCHP formulary policy during the time frame mentioned above.