



**Gold Coast
Health Plan**SM
A Public Entity

Questions about:

Transition of Mental Health Services to Medi-Cal Health Plans

1. Does GCHP offer Mental Health services?

Answer: Yes. As of January 1, 2014, GCHP offers mental health services to Medi-Cal members. Please contact Beacon Health Strategies at 1-855-765-9702, Monday through Friday 8:30 a.m. – 5:00 p.m.

2. Do I need a referral from my doctor for mental health services?

Answer: No. Please contact Beacon Health Strategies at 1-855-765-9702, Monday through Friday 8:30 a.m. – 5:00 p.m.

3. How many visits are covered under mental health?

Answer: It depends on your plan of treatment. Please contact Beacon Health Strategies at 1-855-765-9702, Monday through Friday 8:30 a.m. – 5:00 p.m.

4. Are psychiatric inpatient services covered?

Answer: Yes. It is covered through the county. Please contact Ventura County Behavioral Health Department at 1-866-998-2243.

5. Is alcohol and drug abuse covered?

Answer: Yes. Please contact Ventura Alcohol and Drug Programs at 805-981-9200.

6. Who do I contact if I have a mental health crisis problem?

Answer: If it is a life-threatening crisis, call 911. If it is not life-threatening, please contact Beacon Health Strategies at 1-855-765-9702, Monday through Friday 8:30 a.m. – 5:00 p.m.

7. Is there a copayment for my mental health services?

Answer: No. There is no copayment for mental health services.

8. Who do I contact for autism services?

Answer: Please call Tri-Counties Regional Center at 805-485-3177.

9. If I have questions regarding my mental health services that Beacon Health Strategies has not answered, who should I contact?

Answer: You can always contact GCHP Member Services at 1-888-301-1228, TTY 1-888-310-7347 for additional information.

10. Who do I call if I have questions for benefits other than Mental Health services after January 1, 2014?

Answer: Call GCHP Member Services at 1-888-301-1228, TTY 1-888-310-7347. GCHP offers new member orientation meetings once a month. For the next meeting, call GCHP Member Services or visit our website at www.goldcoasthealthplan.org.