



Memorandum

To: Gold Coast Health Plan Practitioners and Office Managers

From: William Freeman, Director of Network Operations

Re: **Quest Diagnostics Patient Service Centers/Calif. Prenatal Screening Program (PNS)**

Date: December 8, 2014

The California Department of Public Health (CDPH) has recently notified all insurance plans that Quest Diagnostics has revised their policy to indicate they will no longer draw any specimens related to the California Prenatal Screening Program (PNS) effective December 1, 2014. This currently impacts Medi-Cal fee-for-service use of Quest Diagnostics Patient Service Centers in the Southern California region.

Please note all other services with Quest Diagnostics for Gold Coast Health Plan (GCHP) remains unchanged.

For Prenatal related specimen collection and laboratory screenings, please use the [Gold Coast Health Plan Provider Directory](#) to identify additional laboratories in-network.

If you have any questions, please contact the GCHP Provider Relations Department at providerrelations@goldchp.org or call GCHP customer service line (888) 301-1228 and request to speak to your Provider Relations Representative.

Thank you.