

Memorandum

To: Practitioners and Office Managers

From: William Freeman, Director of Network Operations

Re: **Provider Town Hall Meetings/Non-Emergency Medical Transportation (NEMT)**

Date: January 28, 2015

Gold Coast Health Plan's (GCHP) Network Operations Department will host two (2) town hall meetings to educate providers regarding changes to the Non-Emergency Medical Transportation (NEMT) process. This information was reported in the January 22nd edition of the [Provider Operations Bulletin](#).

These changes are scheduled to take place effective March 1, 2015.

Beginning in March, members who believe they are eligible for NEMT benefits will be required to have their provider fill out the **Non-Emergency Medical Transportation (NEMT) Prescription/Attestation of Medical Necessity** form. Completion of this form by a provider is mandatory and ensures that a physician has reviewed the requirements for NEMT under Title 22. The form will be available on the GCHP website on February 5th.

This change impacts new requests for nonemergency transportation rides; any previously authorized trips will not require re-verification, even if the transportation occurs on or after March 1, 2015. This will be in effect for a period of six (6) months after the March 1st effective date, or until September 1, 2015.

Beginning September 1, 2015, all NEMT services will be required to follow this process, including those approved prior to March 1, 2015. Please review the NEMT [Frequently Asked Questions \(FAQs\)](#) document on the GCHP web site.

Town Hall Dates and Locations:

Friday, February 6, 2015
Gold Coast Health Plan
711 E. Daily Drive, Suite #106
Camarillo, CA 93010
8:30 AM to 10:00 AM

Thursday, February 12, 2015
Gold Coast Health Plan
711 E. Daily Drive, Suite #106
Camarillo, CA 93010
3:00 PM to 4:30 PM

[Click here](#) to register

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Please register for these events.

If you have further questions please contact Network Operations/Provider Relations Department at 1-888-301-1228 or e-mail us at ProviderRelations@goldchp.org.