

# Memorandum

To: Practitioners & Office Managers

From: William Freeman, Director of Network Operations

Re: **Provider Town Hall Meetings/ICD-10, Changing the Billing Landscape**

Date: April 28, 2015

Gold Coast Health Plan's (GCHP) Network Operations Department will host three (3) town hall information sessions entitled, "**ICD-10, Changing the Billing Landscape.**" These sessions are intended to inform and educate providers on how the transition to ICD-10 codes affects billing and reimbursement for services. Please note:

- Starting October 1, 2015, providers must submit claims utilizing the new and improved ICD-10 international standard of coding.
- Prior to October 1, 2015, providers should submit claims using the current ICD-9 coding methodology.
- Claims submitted on or after October 1, 2015 that do not include the appropriate ICD-10 code will be denied and the provider will not be paid.

**It Is Extremely Important That Providers Correctly Bill Utilizing ICD-10 Codes In Order To Be Paid Timely And Accurately For Dates Of Service As Of October 1, 2015.**

## Dates & Locations

### **Tuesday, May 19, 2015**

Ventura County Health Services  
2240 E. Gonzales Road  
Suite 200  
Oxnard, CA 93036  
**12:30 PM - 1:30 PM**

[Click here](#) to register

### **Monday, Aug. 17, 2015**

Ventura County Health Services  
2240 E. Gonzales Road  
Suite 200  
Oxnard, CA 93036  
**12:30 PM - 2:00 PM**

[Click here](#) to register

### **Thurs., Aug. 20, 2015**

Ventura County Health Services  
2240 E. Gonzales Road  
Suite 200  
Oxnard, CA 93036  
**12:30 PM - 2:00**

[Click here](#) to register

**Seating Is Limited. Registration Recommend.**

If you have any questions or concerns, please call GCHP Customer Service at 1-888-301-1228 or email GCHP Network Operations at [providerrelations@goldchp.org](mailto:providerrelations@goldchp.org)