

Memorandum

To: Practitioners & Office Managers

From: William Freeman, Director of Network Operations

Re: **Provider Training for “ICD-10, Changing the Billing Landscape”**

Date: July 20, 2015

Gold Coast Health Plan’s (GCHP) Network Operations Department will host two (2) training sessions titled, “**ICD-10, Changing the Billing Landscape.**” These sessions are intended to inform and educate providers on how the transition to ICD-10 codes affects billing and reimbursement for services. There will be example case studies presented and the chance to ask questions specific to your office or facility. Please note:

- Starting Oct. 1, providers must submit claims utilizing the new and improved ICD-10 international standard of coding.
- Prior to Oct. 1, providers should submit claims using the current ICD-9 coding methodology.
- Claims submitted on or after Oct. 1 that do not include the appropriate ICD-10 code will be denied and the provider will not be paid.

It is Extremely Important That Providers Bill Utilizing the new ICD-10 Codes in Order to be Paid Accurately and on Time for Dates of Service as of Oct. 1.

Dates & Locations

Monday, Aug. 17
Ventura County Health Services
2240 E. Gonzales Road
Suite 200
Oxnard, CA 93036
12:30 - 2:00 p.m.

Thurs., Aug. 20
Ventura County Health Services
2240 E. Gonzales Road
Suite 200
Oxnard, CA 93036
12:30 - 2:00 p.m.

[Click here](#) to register.

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Seating is limited. Registration is recommended.

If you have any questions or concerns, please call GCHP Customer Service at 1-888-301-1228 or email GCHP Network Operations at providerrelations@goldchp.org.