

**Ventura County Medi-Cal Managed Care Commission
(VCOMMCC) dba Gold Coast Health Plan (GCHP)
Commission Meeting Minutes
March 23, 2015**

CALL TO ORDER

Chair Araujo called the meeting to order at 3:04 p.m. Hall of Justice - Pacific Conference Room at the County of Ventura Government Center, 800 S. Victoria Avenue, Ventura, CA 93009.

Pledge of Allegiance was recited.

ROLL CALL

COMMISSION MEMBERS IN ATTENDANCE

Antonio Alatorre, Clinicas del Camino Real, Inc.
David Araujo, MD, Ventura County Medical Center Family Medicine Residency Program
Barry Fisher, Ventura County Health Care Agency
David Glyer, Private Hospitals / Healthcare System
Michelle Laba, MD, Ventura County Medical Center Executive Committee
Darren Lee, Private Hospitals / Healthcare System
Dee Pupa, Ventura County Health Care Agency

EXCUSED / ABSENT COMMISSION MEMBERS

Lanyard Dial, MD, Ventura County Medical Association
Peter Foy, Ventura County Board of Supervisors
Gagan Pawar, MD, Clinicas del Camino Real, Inc.
Vacant, Medi-Cal Beneficiary Advocate

STAFF IN ATTENDANCE

Ruth Watson, Chief Operations Officer and Interim Chief Executive Officer
John Meazzo, Interim Chief Financial Officer
Traci R. McGinley, Clerk of the Board
Scott Campbell, Legal Counsel
Brandy Armenta, Compliance Director
Stacy Diaz, Human Resources Director
Anne Freese, Pharmacy Director
Lupe Gonzalez, Director of Health Education, Outreach, Cultural and Linguistic Services
Steven Lalich, Communications Director
Allen Maithel, Controller
Al Reeves, MD, Chief Medical Officer
Melissa Scrymgeour, Chief Information Officer
Lyndon Turner, Financial Analysis Director
Nancy Wharfield, MD, Associate Chief Medical Officer

PUBLIC COMMENT

None.

1. APPROVE MINUTES

a. Regular Meeting of February 23, 2015

Clerk McGinley noted that the title for Item 2d should read *Credentialing Policy*.

Commissioner Fisher moved to approve the Regular Meeting Minutes of February 23, 2015 as corrected. Commissioner Alatorre seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Glycer, Laba, Lee and Pupa.
NAY: None.
ABSTAIN: None.
ABSENT: Dial, Foy and Pawar.

2. CONSENT ITEMS

a. Accept and File CFO Update – January Financials

Commissioner Glycer moved to approve the January Financials. Commissioner Pupa seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Glycer, Laba, Lee and Pupa.
NAY: None.
ABSTAIN: None.
ABSENT: Dial, Foy and Pawar.

3. APPROVAL ITEMS

a. Adoption of Resolutions Authorizing the Opening of Accounts with Commercial Institutions ;and Adoption of Resolutions Authorizing the Investment of Monies with a Number of Government Entities and Approval to Join Ca/TRUST, a Joint Powers Authority

Legal Counsel Campbell reviewed the report with the Commission.

Commissioner Glycer asked if the Investment Committee had met and reviewed the items. Interim CFO Meazzo advised the Commission that the Investment Committee would not be meeting for a few weeks. Legal Counsel Campbell added that the resolutions are needed to open the accounts; the funds would initially be transferred as noted in the updated staff report.

Commissioner Alatorre asked if the resolutions could be more restrictive and require two individuals to take action on the accounts. Legal Counsel Campbell responded that the resolutions are worded as the institutions requested, they no longer required two

signatures for transactions. Interim CEO Watson added that the Plan's policy is more restrictive.

Commissioner Fisher asked Commissioner Glycer about his concerns regarding the Investment Committee reviewing the items. Commissioner Glycer responded that he was satisfied that the Investment Committee will review the information and make its recommendations on the investments when they meet and that the investments as noted are temporary.

Commissioner moved Fisher moved to adopt the resolutions authorizing the investment of funds and opening of accounts with financial and investment institutions. Commissioner Pupa seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Glycer, Laba, Lee and Pupa.
NAY: None.
ABSTAIN: None.
ABSENT: Dial, Foy and Pawar.

RESOLUTION NO. 2015-001

A RESOLUTION OF THE VENTURA COUNTY MEDI-CAL MANAGED CARE COMMISSION, DBA GOLD COAST HEALTH PLAN, AUTHORIZING THE OPENING OF A COMMERCIAL PAPER ACCOUNT WITH BANK OF THE WEST

RESOLUTION NO. 2015-002

A RESOLUTION OF THE VENTURA COUNTY MEDI-CAL MANAGED CARE COMMISSION, DBA GOLD COAST HEALTH PLAN, AUTHORIZING THE OPENING OF A MONEY MARKET ACCOUNT AND/OR CERTIFICATES OF DEPOSIT ACCOUNT WITH MANUFACTURER'S BANK

RESOLUTION NO. 2015-003

A RESOLUTION OF THE VENTURA COUNTY MEDI-CAL MANAGED CARE COMMISSION, DBA GOLD COAST HEALTH PLAN, AUTHORIZING THE OPENING OF A MONEY MARKET ACCOUNT WITH HERITAGE OAKS BANK

RESOLUTION NO. 2015-004

A RESOLUTION OF THE VENTURA COUNTY MEDI-CAL MANAGED CARE COMMISSION, DBA GOLD COAST HEALTH PLAN, AUTHORIZING THE INVESTMENT OF MONIES IN THE VENTURA COUNTY TREASURY

RESOLUTION NO. 2015-005

A RESOLUTION OF THE VENTURA COUNTY MEDI-CAL MANAGED CARE COMMISSION, DBA GOLD COAST HEALTH PLAN, AUTHORIZING THE INVESTMENT OF MONIES IN THE LOCAL AGENCY INVESTMENT FUND (LAIF)

RESOLUTION NO. 2015-006

A RESOLUTION AUTHORIZING THE VENTURA COUNTY MEDI-CAL MANAGED CARE COMMISSION, DBA GOLD COAST HEALTH PLAN, "PUBLIC AGENCY" WITHIN THE MEANING OF THAT TERM IS DEFINED BY THE CALIFORNIA GOVERNMENT CODE, TO JOIN WITH OTHER PUBLIC AGENCIES AS A PARTICIPANT OF THE INVESTMENT TRUST OF CALIFORNIA, CARRYING ON BUSINESS AS Ca/TRUST

4. ACCEPT AND FILE ITEMS

a. Special Investigation Ad Hoc Committee Report

Commissioner Fisher reported that there are a few items in the report that must get clarified. The draft report is currently being reviewed by legal counsel for the Special Investigation Ad Hoc Committee to ensure both companies and their reports comply with the term and conditions of the contract. Legal Counsel Campbell added that the reports meet the Commission's requirements before a closed session can be scheduled, most likely the third week in April. Commissioner Fisher asked that the second week be considered as well.

b. CEO Update

Interim CEO Watson reviewed the CEO Update with the Commission and highlighted the State audit. Department of Health Care Services (DHCS) concluded the annual medical review audit and staff is expecting the draft report April 13, 2015. It was also noted that membership is up to approximately 183,000 and continues to grow.

Commissioner Glycer asked for an explanation of the four State and Federal HIPAA notifications listed under the Compliance section of the report. Compliance Director Armenta explained that they were the outcome of letters inadvertently going to the incorrect Members. DHCS required a Corrective Action Plan (CAP) and those employees then received additional training regarding the matter.

d. COO Update

Interim CEO Watson presented the report and noted that claim turn-around issues had not yet been resolved. Xerox / ACS hired staff and in hopes of having less manual review of claims, adjudication is being reviewed as well to see if it can be increased. Staff expects to be close to compliance in April.

Chair Araujo asked about the change in speed of answering calls. Interim CEO Watson explained that Xerox / ACS was short staffed a couple of days due to severe weather conditions. GCHP has worked with Xerox / ACS to have additional system capabilities so calls can get routed to a different site when needed.

e. CIO Update

CIO Scrymgeour reviewed the written CIO Update with the Commission.

f. Health Services Update

Associate Chief Medical Officer, Dr. Wharfield, reviewed the written report.

At the previous meeting, the Commission requested legal confirmation that the Plan could limit or terminate services with a Provider when the Medical Board takes action against that physician. CMO Dr. Reeves obtained legal confirmation that the Plan could in fact limit or terminate services. The decision to do so must be reasonable and the provider would have the right to a fair hearing. Additional discussion was held regarding the actions of the Medical Board and the fact that additional requirements had been placed on the physicians by the Medical Board.

Legal Counsel Campbell confirmed that the Plan could in fact put further restrictions on these physicians. The Commission requested that the item be scheduled in a future meeting to discuss potential parameters of reasonable additional restrictions by GCHP above and beyond the Medical Board. Chair Araujo asked that information be obtained from other COHS as well.

Commissioner Fisher moved to accept and file the Special Investigation Ad Hoc Committee Report, CEO, CIO and Health Services Updates. Commissioner Glycer seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Glycer, Laba, Lee and Pupa.
NAY: None.
ABSTAIN: None.
ABSENT: Dial, Foy and Pawar.

CLOSED SESSION

Legal Counsel Campbell explained the purpose of the Closed Session items and added that the anticipated litigation is related to the League of United Latin American Citizens (LULAC) report and request from State Agencies to access GCHP records, as well as discussion regarding CEO compensation.

COMMENTS FROM COMMISSIONERS

None.

ADJOURN TO CLOSED SESSION

The Commission adjourned to Closed Session at 3:32 p.m. regarding the following items:

CLOSED SESSION

- a. **Conference With Legal Counsel – Anticipated Litigation**
Significant Exposure to Litigation Pursuant to paragraph (2) of subdivision (d) of Section 54956.9: Number of Cases: Unknown
- b. **Conference With Labor Negotiators Pursuant to Government Code Section 54957.8**
Agency Designated Representatives: Scott Campbell, legal counsel; Stacy Diaz, Human Resources Director and Gold Coast Health Plan Commissioners
Unrepresented Employee: Chief Executive Officer
- c. **Public Employee Appointment Pursuant to Government Code Section 54957**
Title: Chief Executive Officer

RETURN TO OPEN SESSION

The Regular Meeting reconvened at 7:30 p.m.

Legal Counsel Campbell stated there were no announcements from Closed Session.

ADJOURNMENT

Meeting adjourned at 7:31 p.m.

APPROVED:



Tracy J. Oehler, Clerk of the Board
for Traci R. McGinley, MMC, Clerk of the Board