



Memorandum

To: Gold Coast Health Plan Practitioners and Office Managers

From: C. Albert Reeves, M.D., Chief Medical Officer
Kim Osajda, RN, MSN, Director of Quality Improvement

Re: **Introduction to HEDIS[®] 2016**

Date: Jan. 5, 2016

Gold Coast Health Plan's (GCHP) Quality Improvement department has posted the updated "Introduction to HEDIS[®] 2016" presentation on GCHP's website.

HEDIS[®] – the Healthcare Effectiveness Data and Information Set – is a widely used set of standardized performance measures, which are developed and maintained by the National Committee for Quality Assurance (NCQA) and utilized by more than 90 percent of health plans to measure performance on quality of care and service indicators.

The updated presentation provides an overview of the HEDIS[®] measures that GCHP reports and NCQA's updates and changes to these measures.

[Click here](#) to view the "Introduction to HEDIS[®] 2016" presentation.

Please email any HEDIS[®] questions to the Quality Improvement department at hedis@goldchp.org.