



Ventura County Medi-Cal Managed Care Commission (VCOMMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee Meeting

Executive Conference Room at Gold Coast Health Plan
711 E. Daily Drive, Suite 106, Camarillo, CA 93010
Tuesday, March 29, 2016
3:00 p.m.

AGENDA

CALL TO ORDER / ROLL CALL / INTRODUCTIONS

PUBLIC COMMENT

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

OPEN SESSION

1. **APPROVE MINUTES**
Minutes of Regular Meeting on December 15, 2015
2. **ACTION ITEMS UPDATE**
Action Items Log
3. **OLD BUSINESS**
QIC Approved PIP #2 SBIRT Update

Meeting Agenda available at www.goldcoasthealthplan.org

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT LUPE AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.

**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan
March 29, 2016 Quality Improvement Committee Meeting Agenda (continued)**

LOCATION: Executive Conference Room, 711 E. Daily Drive, Suite 106, Camarillo, CA 93010

TIME: 3:00 p.m.

4. APPROVAL ITEMS

- a) QI-023 Potential Quality Issue Investigation and Resolution Policy
- b) Quality Improvement 2015 Work Plan Evaluation
- c) Quality Improvement 2016 Program Description
- d) Quality Improvement 2016 Work Plan

5. NEW BUSINESS

Quality Improvement Report

1. Potential Quality Issue (PQI) Report
2. Member Incentive Program: PDSA Update
 - Postpartum Visits
 - Well Child Visits in the Third, Fourth, Fifth and Sixth Years
3. DHCS Performance Improvement Projects (PIP)
 - Topic #1 Update – Immunizations 2nd Year of Life
 - Topic #2 Update – Developmental Screening
4. DHCS IP: Annual Monitoring for Patients on Persistent Medications (MPM)
5. Antibiotics Stewardship QI Study (PDSA)

Compliance / Delegation Oversight Update

QIC Dashboard / Department Updates

- Quality Improvement
- Grievance and Appeals
- Pharmacy
- Utilization Management
- Credentials / Peer Review
- Member Services
- Network Operations
- Cultural Linguistics/Health Education
- Medical Advisory Committee

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**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan
March 29, 2016 Quality Improvement Committee Meeting Agenda (*continued*)**

LOCATION: Executive Conference Room, 711 E. Daily Drive, Suite 106, Camarillo, CA 93010

TIME: 3:00 p.m.

CLOSED SESSION

None

ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on June 28, 2016 at 3:00 p.m. in the Executive Conference Room at 711 E. Daily Drive, Suite 106, Camarillo, CA 93010.

Meeting Agenda available at www.goldcoasthealthplan.org

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