

SB 272 Enterprise Systems Catalog

Last Updated July 1, 2016

#	Vendor	Product	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
2	Coffey Communications	Website	GCHP public website hosting and content management	Website	Communications	As Needed	As Needed
3	ConnectWise	Ticketing System	Service desk management	Other	Information Technology	Daily	Daily
4	Crow Canyon Software	Facilities Management for SharePoint	Facilities service management	Other	Facilities	Daily	Daily
6	Constant Contact	Constant Contact	Email marketing system	Email	Communications	As Needed	As Needed
12	Microsoft	Office 365	Intranet, desktop productivity, email, calendaring	Email	Information Technology	Daily	Daily
17	Multi-View	Multiview	Accounting System	Financial System	Finance	Daily	Daily
20	SAI Global	Compliance 360	Compliance management, policy management	Other	Compliance	As Needed	As Needed
22	ShoreTel	IP Telephony, Communicator	Integrated Voice over IP telephone and voicemail system	Other	Information Technology	Daily	Daily

Notes:

In accordance with 6270.5., this document is available on the GCHP website, goldcoasthealthplan.org, and may be requested by contacting the Plan's [Clerk of the Board](#).

This document is updated annually. For this document an enterprise system is a multidepartment system of record.

This catalog excludes:(A) Information technology security systems, including firewalls and other cyber security systems.(B) Physical access control systems, employee identification management systems,

video monitoring, and other physical control systems.(C) Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions.(D) Systems related to 911 dispatch and operation or emergency services.(E) Systems that would be restricted from disclosure pursuant to Section 6254.19. of the Government Code(F) The specific records that the information technology system collects, stores, exchanges, or analyzes.(d) Nothing in this section shall be construed to permit public access to records held by an agency to which access is otherwise restricted by statute or to alter the process for requesting public records, as set forth in this chapter."