

**Ventura County Medi-Cal Managed Care Commission (VCOMMCC)  
dba Gold Coast Health Plan (GCHP)**

**June 27, 2016 Regular Meeting Minutes**

**CALL TO ORDER**

Commissioner Darren Lee called the meeting to order at 3:02 p.m. in the Lower Plaza Assembly Room at the County of Ventura Government Center – Hall of Administration, 800 South Victoria Avenue, Ventura, California.

**PLEDGE OF ALLEGIANCE**

Commissioner Lee led the Pledge of Allegiance.

**ROLL CALL**

Present: Commissioners Antonio Alatorre (arrived at 3:04 p.m.), Shawn Atin, Lanyard Dial M.D., Barry Fisher, Peter Foy (arrived at 3:04 p.m.), Michele Laba, M.D., Darren Lee, Gagan Pawar, M.D., and Dee Pupa

Absent: Commissioner Jennifer Swenson

**PUBLIC COMMENT**

None.

Commissioners Alatorre and Foy arrived at 3:04 p.m.

**PRESENTATIONS**

**1. Community Partner Collaborative Presentation**

Vickie Lemmon, Director of Health Services, introduced the other representatives of the Community Partner Collaborative: Dee Johnston, Manager of Care Management Services, Gold Coast Health Plan (GCHP); Linda Bays, Staff/Services Manager, Ventura County Public Health; Patty Chan, Public Health Division Manager, Children's Medical Services Director; Seleta Dobrosky, Supervising Public Health Nurse, Ventura County Public Health; Pauline Preciado, Child Health Disability and Prevention (CHDP) Program Coordinator, Ventura County Public Health; Evy Criswell, CHDP Deputy Director, Children's Health Programs; and Myra Medina, Supervisor, Conejo Medical Therapy Unit, California Children Services Project Coordinator, Ventura County Pact Chair.

Ms. Lemmon presented several projects that the GCHP care management team collaborating with community partners on. The projects include: obtaining quality

breast pumps for breastfeeding mothers; developmental screenings for infants; a California Children Services (CCS) Kaizen for Medical Home project concentrating on ensuring members' clinical information is being sent to the correct medical home; improving turnaround time for CCS service requests; increasing referrals to GCHP Care Management from community partners and providers; implementing a GCHP Care Management hotline allowing nurses direct access to GCHP; and the creation of the VC-PACT, which is a collaboration between Ventura agencies to promote the continuum of care for children with special health care needs and is administered by Ventura County Public Health.

A discussion followed between the Commissioners and presenters regarding the CCS approval percentages data is currently being collected, so there are no statistics available at this time; and the pilot program which focuses on improving the overall care of the pediatric population with BMIs of 85% or greater. Dr. C. Albert Reeves, Chief Medical Officer, stated Ventura County Public Health received a State grant for a pilot project on childhood obesity in Santa Paula and will be collaborating with GCHP.

## **CONSENT CALENDAR**

### **2. Approval of Ventura County Medical Managed Care Commission Meeting Minutes of April 25, 2016.**

**RECOMMENDATION:** Approve the minutes.

Commissioner Fisher moved to approve the recommendation. Commissioner Atin seconded.

**AYES:** Commissioners Alatorre, Atin, Dial, Fisher, Laba, Lee, Pawar, and Pupa.

**NOES:** None.

**ABSTAIN:** Commissioner Foy.

**ABSENT:** Commissioner Swenson.

Commissioner Lee declared the motion carried.

### **3. Approval of Ventura County MediCal Managed Care Commission Meeting Regular Minutes of May 23, 2016.**

**RECOMMENDATION:** Approve the minutes.

Commissioner Fisher moved to approve the recommendation. Commissioner Atin seconded.

**AYES:** Commissioners Alatorre, Atin, Fisher, Foy, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: Commissioners Dial and Laba.

ABSENT: Commissioner Swenson.

Commissioner Lee declared the motion carried.

#### **FORMAL ACTION ITEMS**

#### **4. April 2016 Fiscal Year to Date Financials**

RECOMMENDATION: Accept and file April 2016 Fiscal Year to Date Financials.

Patricia Mowlavi, Chief Financial Officer, reported GCHP continues to have a strong financial performance with a gain of \$35 million in net assets, which is \$23 million favorable to the budget; Medical Loss Ratio is at 91% for April and 88% for the fiscal year to date; administrative costs are under plan at 5.9%; and Tangible Net Equity is 520% of the State minimum at \$135 million.

Commissioner Atin moved to approve the recommendation. Commissioner Alatorre seconded.

AYES: Commissioners Alatorre, Atin, Dial, Fisher, Foy, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioner Swenson.

Commissioner Lee declared the motion carried.

#### **5. State of California Department of Health Care Services Contract Amendment 22**

RECOMMENDATION: Approve and authorize the Chief Executive Officer to execute Amendment 22 to the Department of Health Care Services Contract, adjusting the Adult Expansion population 2014/2015 capitation rates and revising the Medical Loss Ratio calculation language.

Dale Villani, Chief Executive Officer, stated Amendment 22 memorializes the reduced funding the Plan receives for the Adult Expansion for the 2014/2015 timeframe.

Commissioner Dial moved to approve the recommendation. Commissioner Fisher seconded.

AYES: Commissioners Alatorre, Atin, Dial, Fisher, Foy, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioner Swenson.

Commissioner Lee declared the motion carried.

## 6. **Quality Improvement Committee 2016 First Quarter Report**

RECOMMENDATION: Accept and file the Quality Improvement Committee 2016 First Quarter Report.

Dr. C. Albert Reeves, Chief Medical Officer, stated the Healthcare Effectiveness Data and Information Set (HEDIS) project is well underway with the National Committee for Quality Assurance (NCQA) final certification date of July 15, 2016. Final HEDIS results will be brought to the Commission in August. HEDIS improvement projects included a diabetic retinal eye exam member incentive; cervical cancer screening reminder letters; a children and adolescents access to primary care providers member incentive; a postpartum exam member incentive; and medication management for people on persistent medications.

A discussion followed between the Commissioners and staff regarding the clarification of the diabetic retinal eye exam high results (90<sup>th</sup> percentile), which indicates the members are partaking in the exams; the cervical cancer screening letters low results and the reevaluation of this project; the rate increase in avoidance of antibiotic treatment with adults with acute bronchitis from Q2 to Q3 due to sickness trends; the State mandated immunizations for two-year-olds performance improvement project in conjunction with Las Islas Clinic, as it has the largest number of children with the lowest rate of immunizations; the denial of a second performance improvement project for Screening, Brief Intervention, and Referral to Treatment, as members have a low rate of developmental screening and GCHP is partnering with the Community Memorial Health Clinic in Camarillo to develop strategies to improve developmental screening in young children; the reason for the impediment for appropriate testing for children with strep because testing is more complicated in children; the suggestion to change the pharmacy graph color from red (indicative of negative results) and though the results are not perfect, they are positive; summary of credentials/peer reviews including the increase of 121 credentialed specialists; the explanation of the erratic call center numbers due to past staffing issues at Xerox; and the improvement in turnaround time regarding grievance and appeals due to increase staffing.

Commissioner Fisher moved to approve the recommendation. Commissioner Laba seconded.

AYES: Commissioners Alatorre, Atin, Dial, Fisher, Foy, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioner Swenson.

Commissioner Lee declared the motion carried.

## **7. Pay-for-Performance Program to Improve Children's Access to Care (ARCH)**

RECOMMENDATION: Approve the Pay-for-Performance Program to Improve Children's Access to Care.

Dr. Reeves stated GCHP has failed to meet the Department of Health Care Services requirement to reach the 25% percentile for the children's access to care HEDIS Measure three years in a row. This \$1.4 million ARCH pay-for-performance program will allow the group or provider to receive a defined monetary payment if they achieve a 5%, 7.5%, or 10% improvement in the access for children as reported on the National Committee for Quality Assurance Certified results released July 15, 2017.

Commissioner Fisher moved to approve the recommendation. Commissioner Lee seconded.

AYES: Commissioners Alatorre, Atin, Dial, Fisher, Foy, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioner Swenson.

Commissioner Lee declared the motion carried.

## **REPORTS**

### **8. Chief Executive Officer (CEO) Update**

Mr. Villani announced Gold Coast Health Plan's five year anniversary and will be celebrating July 29, with invitations extended to the Commission as well as other dignitaries. GCHP has sent letters of support to Health Care Delivery Systems regarding the Ventura County Whole Person Care Pilot Project and to Clinicas del Camino Real, Inc., regarding their new Access Point application for financial assistance from the United States Health Resources and Services Administration

for their expansion plan into Oxnard's Lemonwood neighborhood. The initial meeting of the Hospital Association of Southern California for Medi-Cal Task Force was held. Comprised of GCHP, CalOptima, CenCal Health, and Partnership Health Plan CEOs, the purpose of the meeting was to frame common issues and concerns around access to care, behavioral health, and data sharing. The next meeting will be held July 21. Compliance highlights include the continuing review of the behavioral management contract with Beacon and follow-up claims audits, which resulted in a corrective action letter regarding their capability to pay claims. The annual Fraud Waste and Abuse training program for the Commissioners is due and the Compliance Department will be sending an email regarding the training. He also noted the State financial cap remains in place; the strategic plan update is tentatively scheduled for the first week of November with Jennifer Kent from Sacramento; the Medical Managed Care Final Rule "Mega Rule" will take effect July 5, 2016, which has wide-ranging impacts, but nothing occurring immediately; and the Ventura County Star article highlighting the ARCH program.

#### **9. Chief Operations Officer (COO) Update**

Mr. Villani noted the update reflects the improvement in the call statistics.

#### **10. Health Services Update**

Nancy Wharfield, M.D., Associate Chief Medical Officer, noted the End of Life Option Act became effective June 9, 2016, and is a fee for services benefit. Doctors are not required to participate and there is no requirement for GCHP to facilitate.

Commissioner Dial moved to approve the recommendation to accept and file the reports. Commissioner Atin seconded.

AYES: Commissioners Alatorre, Atin, Dial, Fisher, Foy, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioner Swenson.

Commissioner Lee declared the motion carried.

#### **COMMENTS FROM COMMISSIONERS**

None.

Mr. Campbell announced the Closed Sessions items are the ones listed on the Agenda and on Agenda Item No. 14, Conference with Legal Counsel – Existing Litigation, the two representatives from Clinicas will be recusing themselves.

**CLOSED SESSION**

The Commission adjourned to Closed Session at 3:53 p.m. regarding the following items:

**11. PUBLIC EMPLOYEE APPOINTMENT**

Chief Diversity Officer

**12. CONFERENCE WITH LABOR NEGOTIATORS**

Agency designated representatives: Scott Campbell, General Counsel  
Unrepresented employee: Chief Diversity Officer

**13. CONFERENCE WITH LEGAL COUNSEL – ANTICIPATED LITIGATION**

Significant exposure to litigation pursuant to paragraph (2) of subdivision (d) of Section 54956.9: One Case

**14. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION**

Paragraph (1) of subdivision (d) of Section 54956.9  
Clinicas Del Camino Real Inc. v. Ventura County Medi-Cal Managed Care  
Commission dba Gold Coast Health Plan, Ventura County Superior Court Case No.  
56-2014-00456149-CU-BC-VTA

**OPEN SESSION**

The Regular Meeting reconvened at 7:27 p.m.

Mr. Campbell reported on Agenda Item 14. Conference with Legal Counsel – Existing Litigation, the Commission unanimously approved the settlement agreement with Clinicas Del Camino Real, Inc., and the agreement will be finalized and signed shortly resolving all claims.

**ADJOURNMENT**

The meeting was adjourned at 7:29 p.m.

APPROVED:



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Tracy J. Oehler; Clerk of the Board