



Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee Meeting

Bell Canyon Conference Room at Gold Coast Health Plan
770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

Tuesday, June 20, 2017

3:00 p.m.

CALL TO ORDER / ROLL CALL / INTRODUCTIONS

PUBLIC COMMENT

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

OPEN SESSION

1. **APPROVE MINUTES**

Minutes of Regular Meeting on March 28, 2017

2. **ACTION ITEMS UPDATE**

Action Items Log

3. **OLD BUSINESS**

- IHA Monitoring
- FSR Report
- Tobacco Cessation Monitoring

Meeting Agenda available at www.goldcoasthealthplan.org

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.

**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan
June 20, 2017 Quality Improvement Committee Meeting Agenda (*continued*)**

LOCATION: Bell Canyon Conference Room, 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

TIME: 3:00 p.m.

4. APPROVAL ITEMS

- 2016 QI Work Plan Evaluation
- 2017 QI Program Description
- Root Cause Analysis Report
- 2017 QI Work Plan
- DHCS Mandated PIP Topics
- Kaiser 2017 Quality Program Description
- Kaiser Quality Improvement 2017 Work Plan
- Kaiser Quality Improvement Work Plan Evaluation
- QI-030 Provider Preventable Conditions Reporting

5. NEW BUSINESS

- Preliminary DHCS Survey Findings
- Retinal Eye Exam Reconciliation Results

Compliance / Delegation Oversight Update

QIC Dashboard and Department / Committee Updates

- Quality Improvement
- Grievance and Appeals
- Pharmacy
- Utilization Management
- Credentials / Peer Review
- Member Services
- Network Operations
- Cultural Linguistics/Health Education
- Medical Advisory Committee

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**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan
June 20, 2017 Quality Improvement Committee Meeting Agenda (*continued*)**

LOCATION: Bell Canyon Conference Room, 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

TIME: 3:00 p.m.

CLOSED SESSION

None

ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on September 26, 2017 at 3:00 p.m. at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

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