

Memorandum

To: Gold Coast Health Plan Providers

From: Nancy R. Wharfield, M.D., Chief Medical Officer
Kimberly Timmerman, MHA, CPHQ, Director of Quality Improvement

Re: **Introduction to Healthcare Effectiveness Data Information Set (HEDIS®) 2018**

Date: January 16, 2018

HEDIS® is the measurement tool used by the nation's health plans to evaluate their performance in terms of clinical quality and customer service.

The "Introduction to HEDIS® 2018" presentation is now available on the Gold Coast Health Plan (GCHP) website in the provider resources section. The presentation provides an overview of the HEDIS® project, identifies measures that GCHP reports, and provides recent updates and changes to these measures from the National Committee of Quality Assurance (NCQA).

Tip sheets are also available in the provider resources section that give guidance and coding information on individual HEDIS® measures for measure compliance.

[Click here](#) to view the "Introduction to HEDIS® 2018" presentation.

[Click here](#) to view the tip sheets.

Please email any HEDIS® questions to GCHP's Quality Improvement Department at hedis@goldchp.org.